

REMAINING SAMPLE MATERIAL

At Nightingale's laboratory, the Samples are prepared for analysis at ambient temperature. Frozen sample material will be thawed overnight at +4°C before the Samples are prepared for the analysis. Preparation steps include mixing the sample material gently, spinning down the serum/plasma, and transferring the sample material to measurement tubes with an automatic liquid handler.

Unless otherwise agreed in the SMTA, the Remaining Sample Material, if any, shall be destroyed by Nightingale as a part of the Service. The return of the Remaining Sample Material can be agreed as an add-on service subject to an additional service fee specified in the SMTA.

In case of any doubt, conflict, missing information or uncertainty of suitability or applicability of these guidelines to Customer's operating environment and the Remaining Sample Material, Customer is responsible to consult Nightingale and ask for Nightingale's further instructions in advance to define the Customer specific details for disposal or return of the Remaining Sample Material to ensure the quality of the Service.

1 Disposal of Remaining Sample Material

Unless otherwise agreed in the SMTA, Nightingale will dispose of the Remaining Sample Material according to its laboratory procedures as part of the Service. The Customer fully understands and agrees that this procedure permanently destroys the Remaining Sample Material. Nightingale also disposes of the shipping boxes received during the Sample delivery to Nightingale.

2 ADD-ON SERVICE: Return of Remaining Sample Material

If the add-on service regarding the return of the Remaining Sample Material has been agreed on in the SMTA, Nightingale shall inform the Customer of the volume of the Remaining Sample Material after analysis and make the Remaining Sample Material, if any, available for a courier pick-up which is Nightingale's sole responsibility in this regard.

The Customer is responsible for arranging the shipping and pick-up of the Remaining Sample Material within one (1) month of Nightingale's written notification after which Nightingale shall have a right to dispose of the Remaining Sample Material. The Customer shall contact and agree on the shipping of the Remaining Sample Material, including materials for shipping and preparing the Remaining Sample Material for the shipping (e.g. packing with dry ice), directly with a courier of their choice.

The Customer will confirm the shipment schedule in writing with Nightingale before arranging the shipment to ensure appropriate shipping conditions for the Remaining Sample Material. It is the Customer's responsibility to ensure that weekend, local public holiday or similar will not delay the delivery.